

◆◆ Registering Your Email Address ◆◆

In order to receive emails regarding disaster prevention in Seika Town, please register your email by following the steps below.

【Registering a New Email Address】

1. Send a Blank Email

Send a blank email to the following email address (no subject or text in the body of the email is needed).

To	seika@cousmail-entry.cous.jp
Subject	Blank
Body	Blank



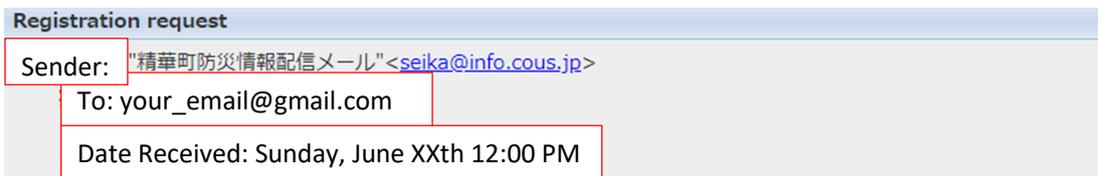
Note

Send this email directly to the address written above. (Do not send an email to the address via "cc" or "bcc".

You can scan the QR code above to send your email from your smartphone.

2. Registration Request Email

After you send an email to the address above, you will receive a confirmation email stating that you have completed pre-registration. Click the URL in the email within 30 minutes of receiving it.



Pre-registration is complete.

Visit the URL specified to complete your registration within 30 minutes.

The service can be accessed after registration.

<https://mail.cous.jp/seika/english/>

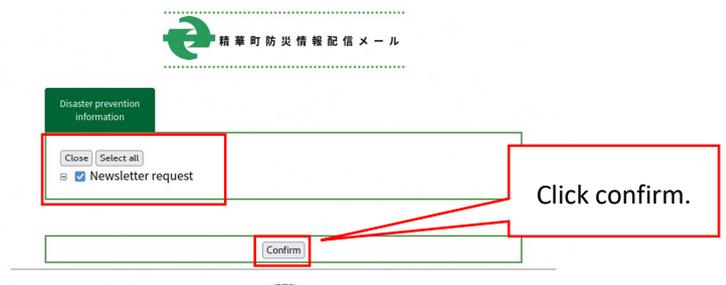
Click this link.

*If you do not click the link within 30 minutes of receiving it, the link will expire and you will need to start the registration process from the beginning.

*If you do not receive the confirmation email, please refer to the email setting section of this document on page 7.

3. Confirm Desire to Receive Newsletter

Make sure the box next to "newsletter request" is checked and click confirm.



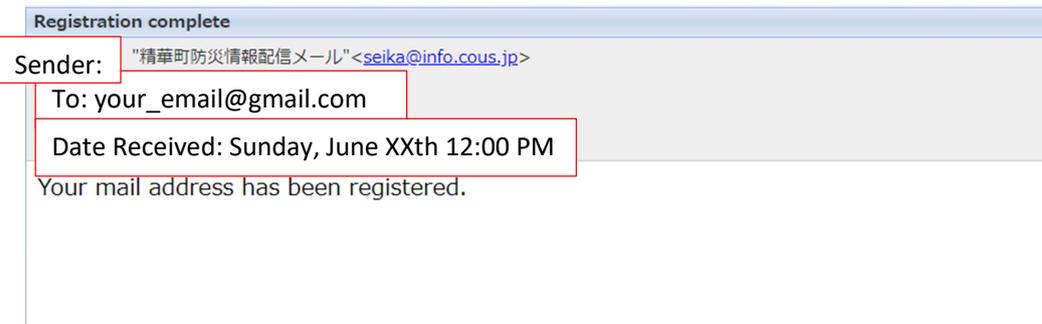
4. Confirmation Screen

Confirm that you have been subscribed and click register.



5. Registration Completion Screen and Email

Once you have clicked register, the screen below will appear and you will receive an email confirming your registration.



Once all of these steps have been completed, you are now registered to receive disaster prevention information from Seika Town.

【Changing Registered Information】

If you need to make changes to your registered information, follow the steps below.

[*No additional setup can be done in the steps laid out in page one.](#)

1. Send a Blank Email

Send a blank email to the following email address (no subject or text in the body of the email is needed).

To	seika@cousmail-check.cous.jp
Subject	Blank
Body	Blank



You can scan the QR code above to send an email from your smartphone.

Note

Send this email directly to the address written above. (Do not send an email to the address via "cc" or "bcc".

2. Update Request Email

After you send an email to the address above, you will receive a confirmation email stating that your request has been received. Click the URL in the email within 30 minutes of receiving it.

Confirmation / change procedure

Sender: "精華町防災情報配信メール" <seika@info.cous.jp>

To: your_email@gmail.com

Date Received: Sunday, June XXth 12:00 PM

Your confirmation / change request has been received. Visit the URL below within 30 minutes to confirm.

<https://mail.cous.jp/seika/change/>

*If you do not click the link within 30 minutes of receiving it, you will need to repeat this process starting with step 1.

3. Confirm Registered Information

Confirm the registered information and click "change".

精華町防災情報配信メール

Disaster prevention information

Disaster prevention information

Change

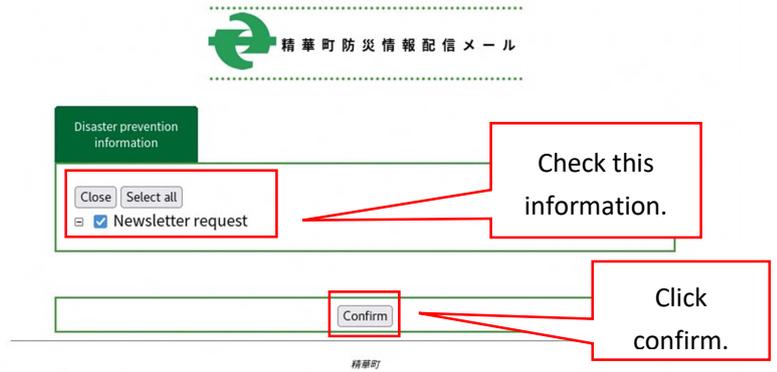
Click change after confirming the information above.

TOP

精華町

4. Changing Registered Information

Check that the box in the picture on the left is selected and click confirm.



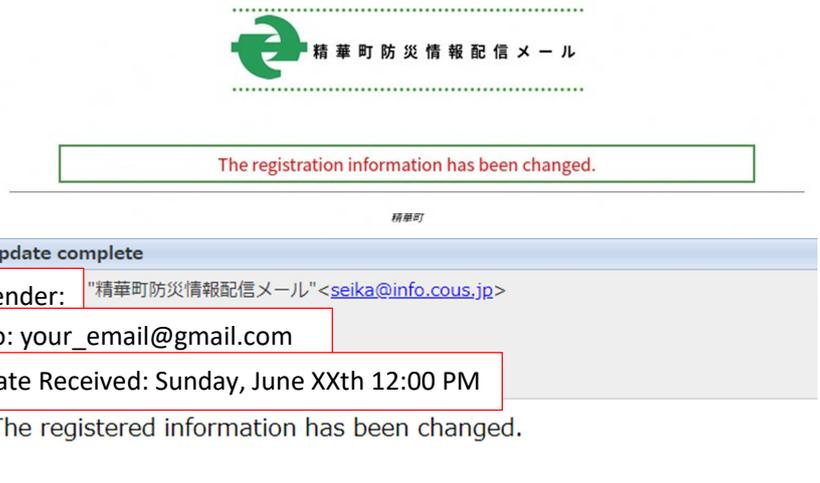
5. Confirmation Screen

Check the displayed information and click register.



6. Confirmation Screen and Email

Once you have clicked register, the information on the left will appear and you will receive the email below.



Once all of these steps have been completed, you have now updated your registered information.

【Unsubscribing From the Newsletter】

If your email changes, unregister your email and register your new email by following the steps on page 1.

- Your email address has changed
- You would no longer like to receive this information etc.

【Note】 You cannot unsubscribe once you have changed your email. Please unsubscribe before changing your email.

1. Send a Blank Email

Send a blank email to the following email address (no subject or text in the body of the email is needed).

To	seika@cousmail-cancel.cous.jp
Subject	Blank
Body	Blank



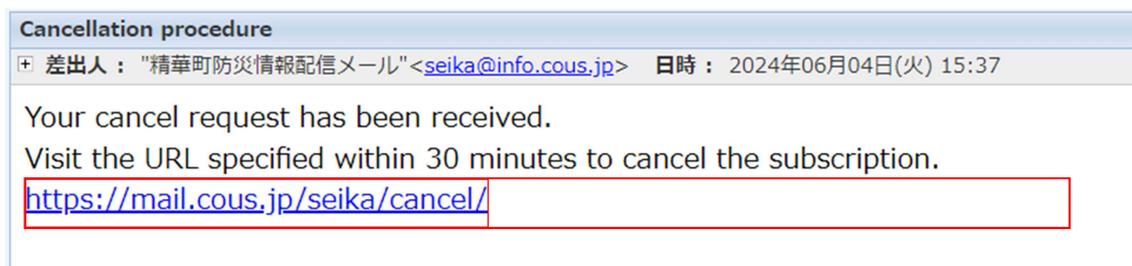
Note

Send this email directly to the address written above. (Do not send an email to the address via "cc" or "bcc".

You can scan the QR code above to send your email from your smartphone.

2. Unsubscription Request Confirmation Mail

After you send an email, you should receive a confirmation email similar to the one below. Click the link in the email within 30 minutes.



*If you do not click the link within 30 minutes of receiving it, you will need to repeat this process starting with step 1.

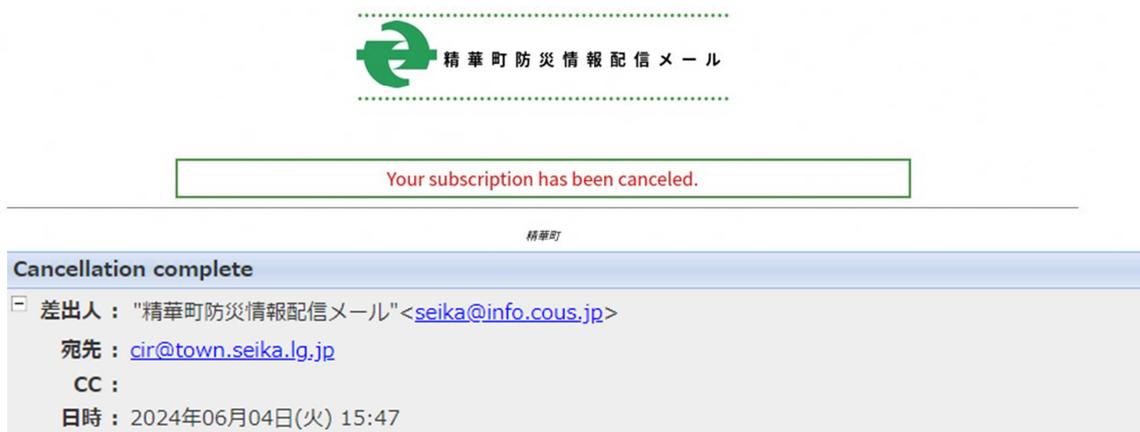
3. Unsubscription Confirmation

The screen to the right will appear.
Click cancel.



4. Unsubscription Confirmation Screen and Email

Once you have canceled your subscription the following screen will appear and you will receive an email confirming the cancelation of your subscription.



Your subscription has been canceled.

Once all of these steps have been completed, you have now canceled your subscription.

【Email Settings】

If you do not receive a confirmation email or if you are unable to receive any emails after registering, make sure to first check the spam folder settings for your email or on your smartphone.

*Settings for spam folders are different depending on the provider. Refer to the links below when updating your spam folder settings or visit the location where you purchased your smartphone if you have any questions.

①Settings

Update your settings to allow emails to be received from the email address below.

- If you have to update your email settings, set to allow emails from -> 「seika@info.cous.jp」

*If you update your email settings and still are unable to receive emails from the address above, please follow the steps below.

- There are cases where emails may be labeled "spam" due to your spam filter settings and will be blocked. In this case, you will need to update your email permission settings in addition to your spam protection settings.
- There are also instances where emails are unable to be delivered because they contain URLs. If you are able to receive emails with URLs, there is no need to change your settings, but if you are not able to receive these emails you will need to update your settings.

②Information Regarding Settings Based on Your Provider

The links below contain information as of October 14th, 2020. Online support is available in English, however, all pages listed below are in Japanese.

■Docomo

For imode

- Email Permission Settings/Spam Protection Settings
https://www.nttdocomo.co.jp/info/spam_mail/imode/domain/

For Smartphones (sp mode) and iPhones

- Email Permission Settings/Spam Protection Settings
https://www.nttdocomo.co.jp/info/spam_mail/spmode/domain/

■au (For au, both email permission settings and spam protection settings are necessary.)

For Flip phones

- Email Permission Settings/Spam Protection Settings
<https://www.au.com/support/service/mobile/trouble/mail/email/filter/detail/domain/>
- Settings for Emails with URLs
<https://www.au.com/support/service/mobile/trouble/mail/email/filter/detail/antiurl/>

For Smartphones and iPhones

- Email Permission Settings/Spam Protection Settings
<https://www.au.com/support/service/mobile/trouble/mail/email/filter/detail/domain/>
- Settings for Emails with URLs
<https://www.au.co/support/service/mobile/trouble/mail/email/filter/detail/antiurl/>

Softbank

For Flip phones

- Email Permission Settings
<https://www.softbank.jp/mobile/support/antispam/settings/whiteblack/>
- Spam Protection Settings
<https://www.softbank.jp/mobile/support/antispam/settings/antispoof/>
- Settings for Emails with URLs
<https://www.softbank.jp/mobile/support/antispam/settigs/antiurl/>

For Smartphones and iPhones (in the addresses below 「@softbank.ne.jp」 is the same as 「@softbank.jp」)

- Email Permission Settings
https://www.softbank.jp/mobile/support/iphone/antispam/email_i/white
- Spam Protection Settings
https://www.softbank.jp/mobile/support/iphone/antispam/email_i/antispoof_rescue/
- Settings for Emails with URLs
https://www.softbank.jp/mobile/support/iphone/antispam/email_i/antiurl/

【Cookie Settings】

To receive emails from this service, you will need change your settings to accept cookies. Generally, settings are typically always set to accept cookies, but depending on your device you may need to update your settings.

*Method to change settings differ depending on the provider and device.

【Usable Characters in Email Addresses】

The following characters cannot be used in your email address if you would like to use this mail service.

1) Symbols other than the ones listed below cannot be used.

「dot (.), hyphen (-), under score (_), plus (+), slash (/), question mark (?)」

2) Accounts starting with a hyphen can also not be used.

*If your email address contains a character that cannot be used, please use another email that does not when signing up for the mail service.

【SSL Server Certificate (SHA-2)】

This mail service uses the SSL Server Certificate (SHA-2) to encrypt communications.

Phones that do not support 「SHA-2」 may not be able to access the website or register, update, and/or cancel subscription to this service.

If you have a phone that falls under this category, the following things may occur. (It is different for every phone.)

Example:

- The website home page will not appear and instead only a black white screen will.
- Errors containing messages such as, "SSL communication is invalid" or "Network connection has been disconnected".

You can confirm the type of phones that may experience these problems by visiting the links below.

- NTT Docomo
https://nttdocomo.co.jp/info/notice/pages/150715_00.html
- KDDI Corporation (au)
<https://www.kddi.com/important-news/20150715/>
- Softbank (Softbank 3G(Phone))
<https://www.softbank.jp/mobile/info/personal/news/support/20150715a/>